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ALL AMERICAN RELOCATION RECEIVES TOP HONORS FROM MAYFLOWER TRANSIT

ST. LOUIS – All American Relocation, Inc., Raleigh, N.C., an agent of Mayflower Transit, has received the sixth annual Mayflower Transit “President’s Quality Award,” which recognizes the top service performer in the carrier’s U.S. family of affiliated moving agencies. To be eligible for this award, the agency must have earned designation as a Customer Choice Award winner based on customer surveys returned during 2007 and 2008. The President’s Quality recipient is selected from this elite group of top service providers and clearly designates the award winner as the “best of the best.”

Richard H. McClure, president of Mayflower and of UniGroup, Inc., Mayflower’s parent company, announced the selection of All American Relocation at the carrier’s convention held recently in Palm Desert, Calif. Mayflower is one of the nation’s leading transportation service companies.

All American Relocation earned the recognition on the basis of its quality service performance as measured “through the eyes of their customers” and reported in post-move surveys covering every aspect of the moving service.

In addition to the President’s Quality Award, All American Relocation was also honored as a Million Dollar Club Award winner at the \$3 million level, which recognizes top Mayflower revenue producers; as a Customer Choice Award winner, which is presented to the Mayflower agent based on highest satisfaction and loyalty scores as rated by their customers in surveys tabulated by Maritz Market Research; a Hauling Achievement Award winner, recognizing exceptional service support of the Mayflower system through participation in the van line’s fleet operations; and as an IMPACT Leader, which recognizes agents who made a positive impact in the area of cargo claims reduction and prevention, as measured by cargo claims liability percentages.

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All American Relocation Receives President's Quality Award – add one

All American's Charlotte location was also honored as a Million Dollar Club Award winner at the \$1 million level, a Customer Choice Award honorable mention winner and as an IMPACT Achiever.

In earning the President's Quality Award, All American Relocation met all Mayflower standards of performance and had very strong standard average performance levels – with four “best in class” and six "exceeds." In terms of customer service survey star ratings, All American scored at the “above” or "exceeds" levels in all categories. It was highly ranked out of the 23 agents in its size category, and had a customer performance average of 9.17 out of 10.

All American Relocation joined the Mayflower family in 1990. Brett Plummer is CEO and John Potts is CFO of All American Relocation. Under their leadership, the agency takes a "customer service" driven sales approach in keeping All American Relocation on the move. As a result, All American has been a consistent top-quality performer over the years, achieving the President's Quality Award in 2006 and more than 20 top awards from Mayflower in its 18 years as an agent.

This past year, All American also was honored with the first-ever Agent of the Year Service Excellence Award from the American Moving and Storage Association.

Mayflower Transit specializes in the worldwide movements of household goods, electronic/high-value products, trade show exhibits and general commodities. With headquarters in suburban St. Louis, Mo., Mayflower is represented by more than 450 agents around the globe.

More information about Mayflower Transit and its services can be obtained through Mayflower's Web site at *www.mayflower.com*.